# **Risks and Opportunities**

A thorough assessment of the risks associated with our eight material topics and the opportunities inherent in these risks informs our sustainability strategy. The table below outlines these risks,

opportunities and TTI's response to addressing these in order to meet stakeholder expectations and maintain business continuity.

## **Ethics and Integrity**

**RISK** • Risk to business from geopolitical tensions and change in trade regulations

**OPPORTUNITIES** • Diversify operations and supply chains, promote sustainable practices across the value chain and further community development

- **RESPONSE** Ongoing efforts to source and produce goods closer to markets
  - Reduced dependency on single suppliers within essential categories

**RISK** • Risk of non-compliance with international and local laws

**OPPORTUNITIES** • Foster a culture of ethical behavior and good governance across the value chain to enhance accountability and transparency

- **RESPONSE** Robust policies, training and compliance programs on ethics and anti-corruption
  - Internal audit investigations and compliance hotline

**RISK** • Risk of breaches of data privacy and intellectual property, data loss and cyberthreats

**OPPORTUNITIES** • Protect TTI and customer information data, enhance TTI's systems and operational integrity and maintain stakeholder trust

- **RESPONSE** Data privacy and cybersecurity policies
  - · Robust training to all colleagues
  - Global cybersecurity initiatives
  - IP protection and enforcement process

# **Supply Chain Accountability**

**RISK** • Risk to reputation and environment of not collaborating with partners to tackle the issue of responsible sourcing

**OPPORTUNITIES** • Establish partnerships to effect positive change across the industry and supply chain

**RESPONSE** • Membership to Responsible Business Alliance and other organizations (i.e. Responsible Mineral Initiative, Responsible Labor Initiative, the Better Mining initiative, The Mekong Club)

**RISK** • Risk of human rights violations and environmental non-compliance within the supply chain

**OPPORTUNITIES** • Build capacity and align our supply chain on human rights and environmental protection

- **RESPONSE** Investigations, compliance monitoring on ethics and human rights and participation in the Better Mining initiative
  - · Conflict minerals and cobalt procurement initiatives

- **RISK** Risk of not reducing Scope 3 GHG emissions in our supply chain
  - Risk of disruptions in the supply chain due to increasing climate changerelated risk (i.e. extreme weather events. impact on labor from increased heat and disease)

**OPPORTUNITIES** • Implement responsible production and consumption measures in the supply chain to reduce GHG emissions and build resilience to mitigate and adapt to climate change-related challenges

- **RESPONSE** Capacity building to enable suppliers to measure and reduce GHG emissions
  - Renewable energy and recycling initiatives within the supply chain

# **Climate Change**

- **RISK** Risk of not achieving environmental targets and the resulting financial. reputational and market access impacts
  - Risk of non-compliance with environmental frameworks and regulations
  - Risk of failure in the transition to electrification of energy end-uses

**OPPORTUNITIES** • Reduce absolute GHG emissions. implement energy efficiency programs, transition to renewable energy and electric vehicles

- **RESPONSE** Energy assessment conducted at all manufacturing sites in China and other locations in 2021 with an established energy reduction action plan up to 2030
  - Scope 1 and 2 target setting
  - Developing plans to mitigate physical and transitional climate risks

**RISK** • Risk of non-compliance with climaterelated frameworks and regulations

**OPPORTUNITIES** • Align climate action and disclosure with climate-related frameworks and regulations

- **RESPONSE** Climate action and disclosure training for relevant colleagues
  - · Reporting metrics for climate action and compliance with related frameworks

**RISK** • Risk of physical damage to assets from climatic events that could lead to business disruption

**OPPORTUNITIES** • Develop adaptation strategy to futureproof the business for operational and supply chain resilience to boost TTI's competitive advantage

- **RESPONSE** Climate resilience strategy development
  - Industry and NGO partnerships that address climate impacts

# Resources, Material and Waste

**RISK** • Risk of resource scarcity leading to high commodity pricing and sourcing difficulties

**OPPORTUNITIES** • Adopt measures to reduce the use of scarce resources and apply circular business models focused on recycling materials, and parts harvesting and refurbishment

- **RESPONSE** Water reduction target for TTI AIP. and reuse initiatives and audit
  - Recycling partnerships: Call2Recycle<sup>®</sup> Envirostream and others
  - Responsible raw materials procurement initiatives and partnerships

**RISK** • Risk of pollution and subsequent reputational damage from mismanagement of waste and resources

**OPPORTUNITIES** • Adopt a circular approach to resources and waste through technological advances

- **RESPONSE** Waste management initiatives and training across the value chain
  - Expansion of our repair and refurbishment program

**RISK** • Risk of environmental and ecological impact, including ecosystem degradation and species loss from processes in the value chain

**OPPORTUNITIES** • Contribute to biodiversity restoration through partnerships with NGOs

**RESPONSE** • Monitoring of biodiversity impacts

 Partnerships with environmental NGOs such as African Parks

# **Sustainable Products**

- **RISK** Risk of not making true progress in managing environmental impacts of products
  - Reputational damage from wasting resources

**OPPORTUNITIES** • Share credible information with consumers to encourage demand for sustainable products and end-of-life management

- **RESPONSE** Partnerships for refurbishing power tools
  - Checklists to provide guidance on the principles of sustainability and circular economy

- **RISK** Risk of not meeting consumer demand for sustainable products
  - Risk of non-compliance with mandatory energy efficiency labeling schemes

- **OPPORTUNITIES** Research and development of new technologies, recyclable and biodegradable materials and eco design products
  - Enhance responsible sourcing in the whole supply chain

- **RESPONSE** Investment in clean technology products
  - Development of new business model through Factory Outlets
  - Partnerships for responsible sourcing

**RISK** • Risk of pollution (noise, water, air and chemical) impacting health and environmental quality

**OPPORTUNITIES** • Reduce environmental impact and pollution through innovation and sustainable design

**RESPONSE** • Development of products that utilize less energy and resources, produce less waste, emissions and noise while in use

# **Empowering People**

**RISK** • Risk of human and labor rights violations and non-compliance with international and local labor laws

**OPPORTUNITIES** • Maintain respectful workplaces for people to thrive

- **RESPONSE** Compliance hotline
  - Human rights policies and training on modern slavery and human trafficking
  - Engagement in initiatives to promote human rights

**RISK** • Risk of not having sufficient skilled and experienced human capital to support current business growth

**OPPORTUNITIES** • Retain the best talent for the long-term

- **RESPONSE** Professional development opportunities and competitive compensation and benefits packages
  - Youth development programs and internships

RISK • Risk of reputational damage for not being a diverse and inclusive employer, impacting productivity and business success

**OPPORTUNITIES** • Benefit from diverse thinking, methods, values and perspectives

- **RESPONSE** Diversity & Inclusion (D&I) and equal opportunity training
  - D&I committees to champion initiatives

# Health, Safety and Wellbeing

**RISK** • Risk of safety hazards for employees at manufacturing sites resulting in injury or fatality

**OPPORTUNITIES** • Further develop fair, safe and healthy workplace practices at TTI and along the supply chain

- **RESPONSE** Occupational health and safety (OHS) training
  - Monitoring of OHS programs by Health & Safety (H&S) committees

**RISK** • Risk of physical and mental health issues for employees and the community

**OPPORTUNITIES** • Enhance and support physical and mental wellness of employees

**RESPONSE** • Expansion of wellbeing programs including mental health initiatives

**RISK** • Risk of unsafe products impacting users and potential consequences, such as litigation, fines from product claims or recalls, reputational damage and commercial risk

- **OPPORTUNITIES** Innovate product design to enhance user experience with improved safety attributes
  - Improve quality and customer satisfaction

- **RESPONSE** Product safety prioritization and training
  - Product safety policies and committees

# **Community Investment and Engagement**

**RISK** • Risk to reputation of not being engaged in industry initiatives or from not supporting local community needs

**OPPORTUNITIES** • Make a positive impact on the community through volunteering and donations

**RESPONSE** • Programs focused on pandemic and poverty relief, eradicating modern slavery, home-building, environmental and disaster relief

**RISK** • Risk of not meeting expectations of customers and employees

**OPPORTUNITIES** • Support work of NGOs and establish partnerships

**RESPONSE** • Partnerships with NGOs that benefit local communities (e.g. Habitat for Humanity)

**RISK** • Risk of underdevelopment and stagnation in communities impacting business continuity

### **OPPORTUNITIES** • Engage employee and customers

across our global network in community building

- **RESPONSE** Asian University for Women Internship Program, educational initiatives for young people
  - Community programs across markets