

STAKEHOLDER ENGAGEMENT

As part of our corporate governance practices, TTI places strong emphasis on stakeholder engagement to ensure that our ESG strategy reflects the expectations and interests of key stakeholder groups. Through transparent communication, we seek to understand evolving priorities, address emerging issues, and strengthen collaboration with those who influence or are impacted by our operations. Our stakeholders include the Board of Directors and employees, customers and product end-users, suppliers, investors and shareholders, and the communities we impact.

We have summarized the key concerns raised by our stakeholders, along with the channels and frequency of engagement. This process helps ensure that our strategy remains responsive to emerging issues and aligned with the expectations of those who influence and are impacted by our business. Our identification of key stakeholder groups is guided by the AA1000 Stakeholder Engagement Standard (2015).

The insights gathered from stakeholder engagement directly inform our assessment of Impacts, Risks, and Opportunities (IROs) and the identification of material topics presented in the following sections of this report.

PRODUCTS

- 1 Sustainable Products

ENVIRONMENT

- 2 Climate Change
- 3 Resource Use and Circular Economy
- 4 Water, Pollution, Biodiversity and Ecosystems

SOCIAL AND COMMUNITY

- 5 Workforce
- 6 Communities

GOVERNANCE

- 7 Business Conduct

Investors and Shareholders

Material Topics 1 2 3 4 5 6 7

Channels and Frequency of Engagement

Through roadshows, results announcements, conferences, private meetings, and the Annual General Meeting, investors and shareholders are able to express their key concerns related to:

- Board members independence, diversity, and engagement
- Ethics and governance
- Responsible sourcing
- Environmental risk management
- Forward-looking financial risk assessment linked to ESG
- Decarbonization strategy, targets, and milestones
- Sustainable design, recyclability, and circular economy
- Diversity and inclusion
- Community engagement
- Carbon pricing

Employees

Material Topics 1 2 5 6 7

Channels and Frequency of Engagement

Through surveys, trainings, associate committees, roundtables, performance reviews, word-of-mouth, compliance hotlines, and TTI Group Intranet, associates are able to express their key concerns related to:

- Climate action
- Working conditions and benefits
- Training and development
- Equal opportunities
- Open-door policies
- Diversity and inclusion
- Health, safety, and wellness
- Community engagement and volunteer events

Customers and Product End-Users

Material Topics 1 2 3 5 7

Channels and Frequency of Engagement

Through jobsite visits via our JSS teams, focus groups, public communications, conferences, social media, compliance hotlines, and customer service communication channels, customers are able to express their key concerns related to:

- Data privacy protection
- Conflict minerals
- Climate actions and risks
- Packaging materials
- Chemical substances in products
- Circular economy
- Transport, storage, recycling, end-of-life of products and batteries
- Quality of products
- Product safety
- Social and environmental responsibility, including low emission products
- Modern slavery and vulnerable migrant workers
- Noise mitigation
- Renewable energy

Suppliers

Material Topics 1 2 3 4 7

Channels and Frequency of Engagement

Through the complaint hotline and online platform, regular audits and meetings through our Social and Environmental Responsibility (SER) compliance program, training, and supplier engagement conferences, suppliers are able to express their key concerns related to:

- Governance
- Anti-corruption
- Climate change and extreme weather events
- Resource scarcity
- Pollution
- Waste management
- Social and environmental responsibility

Communities

Related Material Topics 1 2 3 4 5 6 7

Channels and Frequency of Engagement

Through volunteer events, community engagement activities, school fairs, university programs, mentoring and internship programs, and collaborative partnerships, community members are able to express their key concerns, including:

- Climate action
- Water conservation
- Biodiversity conservation
- Training and development
- Health and safety
- Equal opportunities
- Diversity and inclusion
- Product safety
- Poverty eradication
- Community engagement
- Social and environmental responsibility